

PERFORMACE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN

THE MOLEMOLE MUNICIPALITY AS REPRESENTED BY MUNICIPAL MANAGER

MR. ML MOSENA (EMPLOYER)

AND

Ms. FM Mabuela
Senior Manager: Community Services
(Employee)

FOR THE

FINANCIAL YEAR: 01 JULY 2019 - 30 JUNE 2020

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A. Performance Agreement

ENTERED INTO BY AND BETWEEN:

The Molemole Municipality herein represent by Mr. Maphala Lazarus Mosena in his capacity as Municipal Manager (hereinafter referred to as the Employer or Senior Manager) and

Ms. FM Mabuela, Senior Manager: Community Services of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. Introduction

- 1.1 The Employer has entered into a contract of employment with the Employee in terms of section 57(1) (a) of the Local Government: Municipal Systems Acts 32 of 2000 ("the System Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2 Section 57(1) (b) of the Systems Act, read with the Contract of Employment concluded between the parties to conclude an annual performance Agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. Purpose of This Agreement

The Purpose of this Agreement is to -

2.1 Comply with the provisions of Section 57(1)(b),4(A),(4B) and (5)of the Systems Acts as well as the Contract of Employment entered into between the parties;

- 2.2 Specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance expectations and accountabilities;
- 2.3 Specify accountabilities as set out in the Performance Plan (Annexure A);
- 2.4 Monitor and measure performance against set targeted outputs;
- 2.5 Use the Performance Agreement and Performance Plan as the basis for assessing the suitability of the Employee for permanent employment and /or to assess whether the Employee has met the performance expectations applicable to his/her job;
- 2.6 Appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and
- 2.7 Give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

3. Commencement and Duration

- 3.1 This Agreement will commence on the **1 July 2019** and will remain in force until **30 June 2020** where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the Employee's Contract of Employment should no new Agreement be concluded for whatever reason, notwithstanding 3.1, the provisions of the Agreement shall continue in force until termination of the Employment Contract.
- 3.4 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.

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3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4. Performance Objectives

- 4.1 The Performance Plan / SDBIP (Annexure A) sets out-
 - 4.1.1 The performance objectives and targets that must be met the Employee; and
 - 4.1.2 The time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan and the Budget of the Employer, and shall include key objectives; key performance indicators; target dates and weighting
- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
- 4.4 The Employee's performance will, in addition, be measured in Terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5. Performance Management System

- 5.1 The Employee agrees to participate in the Performance Management System that the Employer adopts or introduces for the Employer, management, and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the Performance Management System will be to provide a comprehensive system with specific performance standards to assist the Employer, management, and municipal staff to perform to the standards required.

5.3 The Employer will consult the Employee about the specific performance standard that will be included in the Performance Management System as applicable to the Employee.

6. The Employee agrees to participate in the Performance Management and Development System that the Employer adopts

- The Employee undertakes to actively focus towards the promotion and implementation of KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.
- The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
 - 6.2.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Competency framework (CF) respectively.
 - 6.2.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - 6.2.3 KPA's covering the main areas of work will account for 80% and CF will account 20% of the final assessment.
- The Employee's assessment will be based on his performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee.

WEIGHTING
20%
20%
5%
20%
30%
5%
100%

6.4 The Competency Framework (CF) will make the other 20% of the Employee's assessment score. The CF as contained in the Local Government: Regulations on Appointment and Conditions of Employment of Senior Managers must be used for this purpose. The said Regulations state that there is no hierarchical connotation to the structure and all competencies are essential to the role of a Senior Manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a Senior Manager's performance.

6.5 Competency framework structure

The competencies that appear in the competency framework are detailed below.

LEADI	NGCOMPETENCIES			
Strategic Direction and Leadership	 Impact and Influence Institutional Performance Management Strategic Planning and Management Organizational Awareness 			
People Management Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management				
Program and Project Management	 Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation 			
Budget Planning and Execution Financial Management Financial Strategy and Delivery Financial Reporting and Monitoring				
Change Leadership	 Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation 			
Governance Leadership	 Policy Formulation Risk and Compliance Management Cooperative Governance 			
CORE COMPETENCIES				
Moral competencies				
	Planning and organizing			
	Analysis and innovation			
Knowledge and Information Management Communication				
	Results and Quality Focus			

6.6 Competency Descriptions

Cluster	Leading Competend		
Competency Name	Strategic Direction	and Leadership	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Competency Definition	Provide and direct	vision for the institution, and insp	oire and deploy others to
Competency Demina	i deliver on the strati	gic institutional mandate	
7400			SUPERIOR
BASIC • Understand institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate • Describe how specific tasks link to institutional strategies but has limited influence in directing strategy • Has a basic understanding of	i deliver on the strati	egic institutional mandate IEVEMENT LEVELS ADVANCED Evaluate all activities to determine value and alignment to strategic intent Display in-depth knowledge and understanding of strategic planning Align strategy and goals across all functional areas Actively define performance measures to monitor the progress and effectiveness of the institution Consistently challenge strategic plans to ensure relevance Understand institutional structures and political factors, and the consequences of actions Empower others to follow	SUPERIOR Structure and position the institution to local government priorities Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework Hold self-accountable for strategy execution and results Provide impact and influence through Building and maintaining strategic relationships Create an environment that facilitates byalty and innovation Display a superior level of self-
institutional performance management, But lacks the ability to integrate systems into a collective whole • Demonstrate a basic understanding of key decision- makers	Displays an awareness of institutional structures and political factors Effectively communicate barriers to execution to releva parties Provide guidance to stakeholders in the achievement of the strategic mandate Understand the aim and objectives of the	strategic direction and deal with complex situations Guide the institution through complex and ambiguous concern Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances	discipline and integrity in actions Integrate various Systems into a collective whole to optimize institutional performance management Uses understanding of competing interests to maneuver

Cluster		Leading Competencies	5	
Competency Name		People Management		
Competency Definition		optimise talent and institutional objective	inspire and encourage peop build and nurture relationship	ole, respect diversity, os in order to achieve
			MENT LEVELS	SUPERIOR
BASIC		COMPETENT	ADVANCED	
Participate in team goal-Setting and problem solving Interact and collaborate with people of diverse backgrounds Aware of guidelines for employee development, but requires supportin implementing development initiatives	Seek incre continues and benearly bene	opportunities to ase team ribution and onsibility ect and support the se nature of others be aware of the effits of a diverse toach tively delegate tasks empower others to ase contribution and the functions mally a relevant employee lation fairly and distently itate team goaling and problem-	 Identify ineffective team and work processes and recommend remedial interventions Recognise and reward effective and desired behaviour Provide mentoring and guidance to others in order to increase personal effectiveness Identify development and learning needs within the team Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism Inspire a culture of performance excellence by giving positive and constructive feedback to the team Achieve agreement or consensus in adversarial environments Lead and unite diverse teams across divisions to achieve institutional objectives 	Develop and incorporate best practice people management processes, approaches and tools across the institution Fosteraculture of discipline, responsibility and accountability Understand the impact of diversity in performance and actively incorporatea diversity strategy in the institution Develop comprehensive integrated strategies and approaches to human capital development and management Actively identify trends and predict capacity requirements to facilitate unified transition and

Cluster	LeadingCompetencies		
Competency Name Program and Project Management			
Able to understand program and project management methodology; pl			ent methodology; plan,
Competency Definition	manage, monitor and e	evaluate specific activities in	order to deliver on set
	objectives		
BASIC	COMPETENT		SUPERIOR
BASIC Initiate projects after approval from higher authorities Understand procedures of Program and project management methodology, implications and stakeholder involvement Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide	**Establish broad stakeholder involvement and communicate the project status and key milestones **Define the roles and responsibilities of the project team and create clarity around expectations **Find a balance between project deadline and the quality of deliverables **Identify appropriate project resources to facilitate the effective completion of the deliverables **Comply with statutory requirements and apply policies in a consistent manner **Monitor progress and use of resources and make needed adjustments to timelines, steps, and resource allocation	ADVANCED Manage multiple programs and balance priorities and conflicts according to institutional goals Apply effective risk management strategies through impact assessment and resource requirements Modify project scope and budget when required without compromising the quality and objectives of the project Involve top-level authorities and relevant stakeholders in seeking project buy-in Identify and apply contemporary project management methodology Influence and motivate project team to deliver exceptional results Monitor policy implementation and apply procedures to manage risks	SUPERIOR Understand and conceptualize the long-term implications of desired project outcomes Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives Consider and initiate projects that focus on achievement of terrem objectives Influence people in positions of authority to implement outcomes of projects Lead and direct translation of Policy into workable actions plans Ensures that Programs are Monitored to track progress and optimal resource utilisation, and that adjustments are made as needed
		0.	

Cluster	Leading Competencies		
	Financial Management		
Competency Name Competency Definition	Able to compile, plan a financial risk manager accordance with recogn	and manage budgets, con ment and administer pro ised financial practices. Fu re managed in an ethical r	curement processes in rther to ensure that all
BASIC	ACHIEVEMEI COMPETENT	ADVANCED	SUPERIOR
Understand basic financial concepts and methods as they relate to institutional processes and activities Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems Understand the importance of financial accountability Understand the importance of asset control	 Exhibit knowledge of general financial concepts, planning, budgeting, and forecasting and how they interrelate Assess, identify and manage financial risks Assume a cost-saving approach to financial management Prepare financial reports based on specified formats Consider and understand the financial implications of decisions and suggestions Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and updated Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget 	 Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility Prepare budgets that are aligned to the strategic objectives of the institution Address complex budgeting and financial management concerns Put systems and processes in place to enhance the quality and integrity of financial management practices Advise on policies and procedures regarding asset control Promote National Treasury's regulatory framework for Financial Management Management 	 Developplanning tools to assist in evaluating and monitoring future expenditure trends Set budget frameworks for the institution Set stategic direction for the institution on expenditure and other financial processes Build and nurture partnerships to improve financial management and achieve financial savings Actively identify and implement new methods to improve asset control Display professionalism in dealing with financial data and processes

Cluster	Leading Competencies		
Competency Name	Change Leadership		11.1
Competency Definition	order to successfully	e institutional transformati drive and implement new services to the community NT LEVELS	on on all levels in initiatives and deliver
BASIC	COMPETENT	ADVANCED	SUPERIOR
 Display an awareness of interventions, and the benefits of transformation initiatives Able to identify basic needs for change Identify gaps 	Perform an analysis of the change impact on social, political and economic environment Maintain calm and focus during change Able to assist team members during change and keep them focused on the deliverables Volunteer to lead change efforts outside of own work team Able to gain buyin and approval for change from relevant stakeholders Identify change readiness levels and assist in resolving resistance to change factors Design change interventions that are aligned with the institutions strategic objectives and goals	 Actively monitor change impact and results and convey progress to relevant stakeholders Secure buy-in and sponsorship for change initiatives Continuously evaluate change strategy and design and introduce new approaches to enhance the institutions effectiveness Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change Take the lead in impactful change programmes Benchmark change interventions against best change practices Understand the impact and psychology of change and put remedial interventions in place to facilitate effective transformation Take calculated risk and seek new ideas from best practice 	 Sponsor change agents and create a network of change leaders who support the interventions Actively adapt current structures and processes to incorporate the change interventions Mentor and guide team members on the effects of change, resistance factors and how to integrate change Motivate and inspire others around change initiatives

Cluster	Leading Competen			
Competency Name	Governance Leade	Governance Leadership Able to promote, direct and apply professionalism in managing risk and		
Competency Definition	compliance requi governance prac conceptualisation governancerelatio	rements and apply a thor tices and obligations. Furth of relevant policies and enhar nships EMENT LEVELS	ough understanding of lear, able to direct the	
BASIC	COMPETENT	ADVANCED	Demonstrate a	
 Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders Provide input into policy formulation 	 Display a thorough understanding of governance and risk and compliance factors and implement plans to address these Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution Actively drive policy formulation within the institution to ensure the achievement of objectives 	 Able to link risk initiatives into key institutional objectives and drivers Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives Demonstrate a thorough understanding of risk retention plans Identify and implement comprehensive risk management systems and processes Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations fo improvement 	high level of commitment in complying with governance requirements Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework Able to advise Local Government on risk management strategies, best practice interventions and compliance management Ableto forge positive relationships on cooperative governance level to enhance the effectiveness of local government	



Competency Definition ACHIEVEMENT LEVELS BASIC COMPETENT CONDUCTOR Realise the impact of acting with integrity, but requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent local Able to deal with situations of conflict of interest promptly and in the best interest of local Able to identify moral triggers, apply reasoning that promotes honesty a integers, apply reasoning that promotes moral competence. ACHIEVEMENT LEVELS ADVANCED A bletvelop, and apply measures of self-correction A ble to gain trust and respect through aligning actions with commitments commitments Achie to openly actions with commitments commitments Achie to openly actions with commitments commitments Achie to openly actions with commitments actions with commitments Achie to openly actions with commitments commitments Albe to openly actions with commitments actions with commitments Achie to penly actions with commitments Achie to penly actions with commitments Achie to openly actions with commitments Achie to openly actions with commitments Achie to penly actions with commitments Achie to penly actions with commitments Achie to penly actions with commitments Achie to gain trust and respect through aligning actions with commitments Actively develor and intensitution the approval of relevant stakeholders Present values, beliefs and ideas that are congruent with the institution's rules and regulations Take an active st	Cluster	Core Competencies		
Able to identify moral triggers, apply reasoning that promotes increstly a integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and consistently display behaviour that reflects moral competence integrity and paper in the improvation alignment with the apply measures of self-correction in apply measures of self-correction in dipply measures of self-correction in the privation and respect through aligning actions with commitments of mactive transparent and gain the approval of relevant stakeholders. Present values, beliefs and ideas that are congruent with the institution's rules and regulations. Takes an active stance against corruption and dishonestly when noted. Actively develog and respect through aligning actions with commitments. Actively d	Competence MaralCompetence			
Realise the impact of acting with integrity, but requires guidance and development in understanding and reasoning with moral intent local Realise the impact of acting with acting with integrity, but requires guidance and development in understanding and reasoning with moral intent local Realise the impact of alignment with the values of Local acting with acting with moral intent local Realise the impact of alignment with the alignment with the alignment with the values of Local acting with the institution alignment with the apply measures of self-correction walues of Local or apply measures of self-correction walues of Local or apply measures of self-correction walues of Local or apply measures of self-correction apply measures of self-correction walues of self-correction apply measures of self-correction apply actions with respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain trust and respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain trust and respect through aligning actions with commitments Make proposals and recommenders transparent with a proposal sand recommenders wateholders Present values, beliefs and the approval of relevant stakeholders Takes an active stance against corruption and dishonesty	Competency	integrity and consistent	ly display behaviour that reflects	moral competence
Realise the impact of acting with requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent local Realise the impact of adlignment with the values of Local Government and the institution Able to deal with impact of actively report fraudulent activity and corruption within local gain Able to deal with situations of conflict of interest promptly and in the best interest of local Actively report fraudulent activity and corruption within local gain Able to deal with situations of conflict of interest promptly and in the best interest of local		ACHIEVE	MENT LEVELS	
 Realise the impact of acting with integrity, but requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent local Able to deal with moral intent local Realise the impact of alignment with the values of Local Government and the institution Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver Actively report fraudulent activity and corruption within local government Understand and honour the confidential nature of matters without seeking personal gain Able to deal with situations of conflict of interest promptly and in the best interest of local 	BASIC	COMPETENT	ADVANCED	SUPERIOR
	impact of acting with integrity, but requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral	alignment with the values of Local Government and the institution Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver Actively report fraudulent activity and corruption within local government Understand and honour the confidential nature of matters without seeking personal gain Able to deal with situations of conflict of interest promptly and in the best interest of local	apply measures of self-correction Able to gain trust and respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders Present values, beliefs and ideas that are congruent with the institution's rules and regulations Takes an active stance against corruption and dishonesty when noted Actively promote the value of the institution to internal and external stakeholders Able to work in unity with a team and not seek personal gain Apply universal moral	environment conducive of moral practices Actively develop and implement measures to combat fraud and corruption Set integrity standards and shared accountability measures across the institution to support the objectives of local government Take responsibility for own actions and decisions, even if

Cluster	Core Competencies		
Competency Name	Planning and Organizing		
Competency Definition	Able to plan, prioritise and of ensure the quality of service manage risk ACHIEVEME		contingency plans to
BASIC	COMPETENT	ADVANCED	SUPERIOR
 Able to follow basic plans and organise tasks around set objectives Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans Ableto follow existing plans and ensure that objectives are met Focus on short-term objectives indeveloping plans and actions Arrange information and resources required for a task, but require further structure and organisation 	objectives Schedule tasks to ensure they are performed within budget and with efficient use of time and resources Measures progress and monitor performance results	institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation	 Focus on broad strategies and initiatives when developing plans and actions Able to project and forecast short, medium and long term requirements of the institution and local government Translate policy into relevant projects to facilitate the achievement of institutional objectives



Cluster	Core Competencies	Core Competencies		
Competency Name	Analysis and Innova	tion		
	Able to critically ar	nalyse information, challer	nges and trends to establish	
Competency	and implement fa	ct-based solutions that	are innovative to improve	
Definition	institutional proces	ses in order to achieve ke	ey strategic objectives	
	ACHIEVE	MENT LEVELS		
BASIC	COMPETENT	ADVANCED	SUPERIOR	
Understand the	Demonstrate logical	Coaches team	 Demonstrate complex 	
basic operation	problem solving	members on	analytical and problem	
of analysis, but	techniques and	analytical and	solving approaches and	
ack detail and	approaches and	innovative	techniques	
thoroughness	provide rationale for	approaches and	- Create an environment	
Able to balance	recommendations	techniques	conducive to analytical	
independent	Demonstrate	Engage with	and fact-based	
analysis with	objectivity, insight,	appropriate	problem-solving	
requesting	and thoroughness	individuals in	Analyse, recommend	
assistance from	when analysing	analysing and	solutions and monitor	
others	problems	resolving complex	trends in key	
Recommend	 Able to break down 	problems	challenges to prevent	
new ways to	complex problems	 Identify solutions 	and manage	
perform tasks	into manageable	on various areas	occurrence	
within own	parts and identify	inthe institution	Create an environment	
function	solutions	Formulate and	that fosters innovative	
 Propose simple 	 Consult internal and 	implement new	thinking and follows a	
remedial	external stakeholders	ideasthroughout	learning organisation	
interventions	on opportunities to	the institution	approach	
that marginally	improve processes	Able to gain	Be a thought leader on	
challenges the	and service delivery	approval and buy-	innovative customer	
status quo	Clearly communicate	infor proposed	service delivery, and	
Listen to the	the benefits of new	interventions from	process optimisation	
ideas and	opportunities and	relevant	Play an active role in	
perspectives of	innovative solutions	stakeholders	sharing best practice	
others and	to stakeholders	 Identify trends and 	solutions and engage in national and	
explore	Continuously identify	best practices in	international local	
opportunities to	opportunities to	process and service	government seminars	
enhance such	enhance internal	delivery and		
innovative	processes	propose institutional application	and conferences	
thinking	 Identify and analyse opportunities 	Continuously		
	conducive to	· ·		
	innovative	engage in research to		
		1 '		
	1 ' '	lieeus		
	approaches and propose remedial intervention	identifyclient needs		

Cluster	CoreCompetencies	<u> </u>	
Competency Name		ormation Management	
Competency Definition	n information throu enhance the collec	the generation and sha ugh various processes a tive knowledge base of loca MENT LEVELS	ind media, in order to
BASIC	COMPETENT	ADVANCED	SUPERIOR
Collect, categorise and track relevant information required for specific tasks and projects Analyse and interpret information to draw conclusions Seek new sources of information to increase the knowledge base Regularly share information and knowledge with internal stakeholders and team members	Useappropriate information systems and technology to manage institutional knowledge and information sharing Evaluate data from various sources and use information effectively to influence decisions and provide solutions Actively create mechanisms and structures for sharing of information Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency	 Effectively predict future information and knowledge management requirements and systems Develop standards and processes to meet future knowledge management needs Share and promote best-practice knowledge management across various institutions Establish accurate measures and monitoring systems for knowledge and information management Create a culture conducive of learning and knowledge sharing Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches 	 Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information Establish partnerships across local government to facilitate knowledge management Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach Recognise and exploit knowledge points in interactions with internal and external stakeholders



Cluster	'CoreCompetencies		
Competency Name	Communication		
Competency Definition	concise manner ap convey, persuade outcome	nation, knowledge and ideas propriate for the audience and influence stakeholders	in order to effectively
		MENT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration Disseminate and convey information and knowledge adequately	 Express ideas to individuals and groups in formal and informal settings inan manner that is interesting and motivating Ableto understand, tolerate and appreciate diverse perspectives, attitudes and beliefs Adapt communication content and style to suit the audience and facilitate optimal information transfer Deliver content ina manner that gains support, commitment and agreement from relevant stakeholders Compile clear, focused, concise and well-structured written documents 	 Effectively communicate highrisk and sensitive matters to relevant stakeholders Develop a well-defined communication strategy Balance political perspectives with institutional needs when communicating viewpoints on complex issues Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Bathe Pele principles Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution Able to communicate with high levels of moral competence and discipline 	 Regarded as a specialist in negotiations and representing the institution Able to inspire and motivate others through positive communication that is impactful and relevant Creates an environment conducive to transparent and productive communication and critical and appreciative conversations Able to coordinate negotiations at different levels within local government and externally

7. Evaluating Performance

- 7.1 The Performance Plan (Annexure A) to this Agreement sets out-
 - 7.1.1 The standards and procedures for evaluating Employee's performance; and
 - 7.1.2 The intervals for the evaluation of the Employee's performance.
- 7.2 Despite the establishment of intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- 7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.
- 7.5 The annual performance appraisal will involve:
 - 7.5.1 Assessment of the achievement of results as outlined in the performance plan:
 - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to *ad hoc* tasks that had to be performed under the KPA.
 - (b) An indicative rating on the five-point scale should be provided for each KPA.
 - (c) The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.
 - 7.5.2 Assessment of competency levels
 - (a) Each leading and core competency contained in the Competency Framework must be assessed according to the extent to which the specified standards have been met.
 - (b) An indicative rating on the five-point scale should be provided for each competency.

(c) The applicable assessment rating calculator must then be used to add the scores and calculate a final CF score.

7.5.3 Overall Rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcomes of the performance appraisal.

7.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's:

LEVEL	TERMINOLOGY	DESCRIPTION	RATING
5	Outstanding Performance	Performance far exceeds the standard expected of an	
		employee at this level. The appraisal indicate that the	
		Employee has achieved above fully effective results	
		against all performance criteria and indicators as	
		specified in the Performance Agreement and	
		Performance Plan and maintained this in all areas of	
	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	responsibility throughout the year.	
4	Performance significantly	Performance is significantly higher than the standard	
	above expectations	expected in the job. The appraisal indicates that the	
		Employee has achieved above fully effective results	
		against more than half of the performance criteria	
		and indicators and fully achieved all others	
		throughout the year.	A.
3	Fully effective	Performance fully meets the standards expected in	
196-5		all areas of the job. The appraisal indicates that the	
		Employee has fully achieved effective results against	
		all significant performance criteria and indicators as	
		specified in the Performance Agreement and	
		Performance Plan.	
2	Not fully effective	Performance is below the standard required for the	
		job in key areas. Performance meets some of the	
		standards expected for the job. The review /	
		assessment indicate that the employee has achieved	
		below fully effective results against more than half	
	1	the key performance criteria and indicators as	
		specified in the Performance Agreement and	
		Performance Plan.	
1	Unacceptable Performance	Performance does not meet the standard expected	
		for the job. The review / assessment indicates that	
		the employee has achieved below fully effective	
		results against almost all of the performance criteria	
		and indicators as specified in the Performance	
= =:::::		Agreement and Performance Plan .The employee has	

LEVEL	TERMINOLOGY	DESCRIPTION	RATING
		failed to demonstrate the commitment or ability to	
		bring performance up to the level expected in the job	
		despite management efforts to encourage	
		improvement.	

The achievement levels indicated in the table below serve as a benchmark for assessing leading and core competencies:

ACHIEVEMENT LEVELS	DESCRIPTION
Poor (rating = 1)	Does not apply the basic concepts and methods to prove a basic understanding of local government operations and requires extensive supervision and development interventions
Basic (rating = 2)	Applies basic concepts, methods, and understanding of bcal government operations, but requires supervision and development intervention
Competent (rating = 3)	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses
Advanced (rating = 4)	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analyses
Superior (rating = 5)	Has a comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods

- 7.7 For purpose of evaluating the performance of the Municipal Manager (Section 54 employee), an evaluation panel constituted by the following persons will be established-
 - 7.7.1 Mayor;
 - 7.7.2 Chairperson of the Audit Committee;
 - 7.7.3 Member of the Executive Committee; and
 - 7.7.4 Mayor from another Municipality.
- 7.8 For purpose of evaluating the performance of the Executive Managers (Heads of Department Section 56 employees), an evaluation panel constituted by the following persons will be established-
 - 7.8.1 Municipal Manager;
 - 7.8.2 Member of the Audit Committee;
 - 7.8.3 Member of the Executive Committee; and
 - 7.8.4 Municipal Manager from another Municipality.

8. Schedule for Performance Reviews

8.1 The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter : July – September (year)

Second quarter : October – December (year)

Third quarter : January – March (year)

Fourth quarter : April – June (year)

- 8.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 8.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 8.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure 'A' from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 8.5 The Employer may amend the provisions of Annexure A whenever the Performance

 Management System is adopted, implemented, and /or amended as the case may be. In that

 case the Employee will be fully consulted before any such change is made.

9. Developmental Requirements

The Personal Development Plan (PDP) for addressing development gaps is attached as Annexure B.

- 9.1 Noting the need to address development gaps in the municipalities, non-compliance with the Circular 60 on Minimum Requirements stipulates the following:
- 9.1.1 Failure to implement the requirements of the regulations will result in non-compliance with legislation.
- 9.1.2 If officials have not met the requirements of the regulations including the support provided in this Circular by the due date, Regulation 15 and 18 will immediately apply.



- 9.1.3 Therefore, the continued employability of affected officials will be impacted upon. MFMA Circular No. 60 Minimum Competency Levels Regulations, Gazette 29967 April 2012.
- 9.1.4 Whilst the provisions of these regulations will apply consistently across all municipalities and municipal entities from the effective date of enforcement, National treasury will consider, "Special Merit Cases", delayed enforcement of certain provisions for a period of up to eighteen months from 1 January 2013.

10. Obligations of the Employer

10.1 The Employer shall:

- 10.1.1 Create an enabling environment to facilitate effective performance by the Employee;
- 10.1.2 Provide access to skills development and capacity building opportunities;
- 10.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 10.1.4 On the request of the Employee delegates such powers reasonably required by the Employee to enable him/ her to meet the performance objectives and targets established in term of this Agreement; and
- 10.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

11. Consultation

- 11.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others-
 - 1.1.1 A direct effect on the performance of any of the Employee's functions;
 - 1.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer; and
 - 11.1.4 A substantial financial effect on the Employer.

11.2 The employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

12. Management of Evaluation Outcomes

- 12.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2 A performance bonus of 5% to 14% of inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance.
- 12.3 The Employee will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of at least twelve (12) months service on the current remuneration package by 30 June (end of financial year) subject to a fully effective assessment.
- 12.4 In the case of unacceptable performance, the Employer shall-
- 12.4.1 Provide systematic remedial of development support to assist the Employee to improve his or her performance; and
- 12.4.2 After appropriate performance and counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

13. Dispute Resolution

- Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –
 - 13.1.1 The MEC for Local Government and the Province within thirty (30) days of receipt of a formal dispute from the Employee; or
 - 13.1.2 Any other person appointed by the MEC.
 - 13.1.3 In the event that the mediation process contemplated above fails, clause 15 of the Contract of Employment shall apply.

14. General

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure

 A may be made available to the public by the Employer.
- 14.2 Nothing in this agreement diminishes the obligations, duties, or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives, or other instruments.
- 14.3 The performance assessment results of the Municipal Manager must be submitted to the MEC responsible for Cooperative Governance, Human Settlements and Traditional Affairs in Limpopo Province as well as the National Minister responsible for Cooperative governance and Traditional Affairs within fourteen (14) days after the conclusion of the assessment.

AS WITNESSES:

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AS WITNESSES:

EMPLOYER

EMPLOYEE

MI

B. Evaluation on the Individual Performance Plan (SDBIP) - Annexure A

Key per	forman	Key performance area (KPA) 2:) 2:	Basic serv	Basic service delivery			11 to 12 to 12						
Outcome 9:	e 9:			Responsiv	Responsive, Accountable, Effective and Efficient Local Government System	ole, Effecti	ve and Effi	cient Loca	Governm	ent System				
Outputs:	.,		100 Miles	Impro	Improving access to basic services	o basic se	rvices							
Key Si	Strategic es:		Organizational	To promo	To promote social cohesi	sion								
Ref ar	Priority area (IDP)	Key performanc e indicator	Project Name	Baseline	2019/20 annual target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Quarter 4 Target	Location of project	2019/20 Annual Budget R	Means of verification	Achieved / Not achieved	Reasons for variance
CO MM- 002- 201 9/20	Traffic and Law Enforcement	Number of items of traffic equipment procured	Procureme nt of Traffic Equipment	1 item of traffic equipme nt procured	1 item of traffic equipment procured			1 item of traffic equipme nt procured		MLM	100 000	Delivery note and invoices		
Social Services		Number of waste trucks purchased	Purchasing of skip loader truck	1 skip loader truck	1 skip loader truck purchased			1 Skip Loader truck purchase d		MLM	1 200 000	Appointme nt letter, SLA, invoice and Delivery note		
and Amenities		Number of TLBs purchased	Purchasing of TLB	New Indicator	1 T∟B purchased			1 TLB purchase d		MLM	000 006	Appointme nt letter, SLA, invoice and Delivery note		

Key	erformar	Key performance area (KPA) 2:) 2:	Basic sen	Basic service delivery									
Outco	Outcome 9:			Responsiv	Responsive, Accountable	ole, Effecti	ve and Effi	le, Effective and Efficient Local Government System	Governm	ent Syster	E			
Outputs	uts:			Impro	mproving access to	o basic services	vices							
Key objec	Key Strategic objectives:	35.57	Organizational	То ргото	To promote social cohesion	sion								,
IDP Ref	Priority area (IDP)	Key performanc e indicator	Project Name	Baseline	2019/20 annual target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Quarter 4 Target	Location of project	2019/20 Annual Budget R	Means of verification	Achieved / Not achieved	Reasons for variance
CO MM OP- 016- 201	AG Action Plan	Percentage of audit queries addressed	Audit action plan	% of Auditor General queries addresse d	100% of Auditor General queries addressed			50% of Auditor General queries addresse d	100% of Auditor General queries addresse d	MLM	×edo	Updated Audit action plan		
CO MM OP- 017- 201	Internal Audit Action Plan	Percentage of internal audit queries addressed	Audit action plan	New indicator	100% of Internal audit queries addressed	25% of Internal audit queries addresse d	50% of Internal audit queries addresse d	75% of Internal queries addresse d	100% of Internal audit queries addresse d	MLM	×edO	Updated Audit action plan		:
CO MM OP- 018- 201 9/20	Risk Management	Percentage of risks resolved within timeframe as specified in the risk register	Risk register	100% of risks resolved within the timefram e as specified in the register	100% of risks resolved within the timeframe as specified in the register	100% of risks resolved within the timefram e as specified in the register	risks resolved within the timefram e as specified in the register	risks resolved within the timefram e as specified in the register	risks resolved within the timefram e as specified in the register	MLM	×	Strategic risk register		
CO MM OP- 019- 201	Council Resolutions	Percentage of Council resolutions implemented	Implement ation of Council resolutions	New indicator	100% of Council resolutions implemented	100% of Council resolutio ns impleme nted	100% of Council resolutio ns impleme	100% of Council resolutio ns impleme	100% of Council resolutio ns impleme	MLM	×	Updated Council resolution register		

	11.0			_	for variance		
				Means of Achieved /	Not achieved		
				Means of	verification	Updated	Audit Committee resolution register
				2019/20	Annual Budget R	Opex	
Cuctory	elli oyatelli			Location	of project	MIM	
	Coverni	100		Onarter	4 Target	100% of	Audit Committe e resolutio ns impleme nted
	cient Loca			Oughter	3 target	30,000	Audit Committe e resolutio ns impleme
	ve and Effi	vices			2 target	3- 10001	Audit Audit Committe e resolutio ns impleme nted
	ole, Effecti	o basic services	sion		Quarter 1 target		Audit Committe e resolutio ns impleme nted
Basic service delivery	Responsive, Accountable, Effective and Efficient Local Government System	Improving access to	To promote social cohesion		2019/20 annual target		100% of Audit Committee resolutions implemented
Basic sen	Responsi	Impro	To promo		Baseline	101	New indicator
2:	場の一大	98 - 14 11 11 18 1	Organizational		Project Name		Implement ation Audit Committee resolutions
Key performance area (KPA) 2:	The second second			White House and the second	Key performanc e indicator		Percentage of Audit Committee resolutions implemented
arforman	me 9:	is.	Strategic	ives:	<i>≥</i>		Audit Committee Resolutions
Kev D	Outcome 9:	Outnits	Key	objectives:	Ref no.		CO MM OP- 020- 201 9/20

C. Evaluation on the Competencies set out in the Competency Framework

The Regulations state that there is no hierarchical connotation to the structure and all competencies are essential to the role of a Senior Manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a Senior Manager's performance.

CORE MANAGEMENT CRITERIA (CMC)	WEIGHT %	MILESTONES/COMMENTS	OWN RATING (BY MANAGER) (1-5)	MEMBER (1-5)
Leading Competencies				
1. Strategic Direction and Leadership				
2. People Management				
3. Programme and Project Management				
4. Financial Management				
5. Change Leadership				
6. Governance Leadership				
Core Competencies				
1. Moral Competencies		X I		
2. Planning and Organizing				
3. Analysis and Innovation	VIII			
4. Knowledge and Information Management				
5. Communication				
6. Results and Quality Focus				
	40001	100 mm 1	のことのないのはないとのでは、日本には、日本のでは、日本	

D. Personal Development Plan (Annexure b)

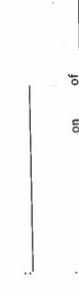
SKILL / PERFORMANCE		SUGGESTED TRAIING /	SUGGESTED MODE	SUGGESTED	WORK	Month and and
GAP	OUTCOME EXPECTED	DEVELOPMENT	OF DELIVERY	TIMEFRAME	CREATED TO	SUPPORT PERSON
		ACTIVITY			PRACTICE SKILL	
Advanced Ms Excel	Ability to use Excel at a	Advanced Excel	Training Workshop	May 2020	May 2020 Management	HR Manager
	higher level	Programme				
Monitoring and	Monitor and evaluate	M&E	Training Workshop May 2020	May 2020	Management	HR Manager
Evaluation	performance of the	Programme				
	organization					

E. Performance Assessment Rating

The assessment rating calculator will be used to add the scores and calculate a final KPA score (80%) and a final score for the competencies as contained in the Competency Framework (20%).

MIDYEAR / ANNUAL APPRAISAL USING THE RATING CALCULATOR

	KPA	Weight	Rating	Score	ŗ.	3	Weight	Rating	Score
	7	100%	0	0	1		20%	0	0
	2			0	2		25%	0	0
	က			0	m		25%	0	0
	4			0	4				0
	2			0	٠				0
		100%		0			100%		0
KPA weight				80%	CF weight	ij			20%
KPA SCORE				%0	CF SCORE	Щ		45	%0
FINAL SCORE									%0



Signed in

Member

Member